

January 5, 2010

BY OVERNIGHT MAIL

Mark D. Marini, Secretary
Massachusetts Department of Public Utilities
One South Station, 2nd Floor
Boston, MA 02110

RE: Update to Status Report on Implementation of Self Assessment

Report DPU 09-01-A

DI 0 03-01-

Dear Secretary Marini:

Fitchburg Gas and Electric Light Company d/b/a Unitil ("Unitil" or "the Company") submits to the Department of Public Utilities ("Department") this Update to its previously submitted Status Report on its implementation of the "December 2008 Ice Storm Self Assessment Report" ("Self Assessment"). This Update describes the status of the one remaining recommendation from the Self Assessment that has not yet been fully implemented: the Outage Management System ("OMS") Acquisition, Development, and Staffing.

The Status Report, submitted by Unitil on December 2, 2009, detailed all measures taken to date by the Company regarding the implementation of the action items included in the Self-Assessment's recommendations, as revised by the Department in its November 2, 2009 Final Order in DPU 09-01-A. A copy of Unitil's revised Emergency Response Plan was also provided. There are no other updates to the previously submitted materials.

Unitil's management team is available to meet and respond to any of the items identified in this Update and the earlier Status Report, and renews its request for an opportunity to meet with the Department and Department Staff to discuss the information submitted and review the process by which each recommendation will be deemed satisfactorily completed and formally closed.

Please do not hesitate to contact me if you have any additional questions concerning this matter.

Sincerely,

/s/ Gary Epler

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cc: Laura Koepnick, Hearing Officer

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